

DESTINATION MARKETING ORGANIZATIONS

ROBIN HOOVER, EXECUTIVE DIRECTOR | YELLOWSTONE COUNTRY MONTANA, INC.

113 W. Mendenhall | Bozeman, MT 59772 | 406.556.8680 | visityellowstonecountry.com

DMOS — WHAT & WHO

- DMOs come in various forms and have labels such as "Tourism Board,"
 "Convention and Visitors Bureau," and "Tourism Authority."
 - They are typically in charge of promoting a specific destination and enticing and servicing travel to that area.
- What they do:
 - DMOs play a key role in the long-term development & economic sustainability of a destination, by formulating an effective travel and tourism strategy.
 - For the visitor, DMOs serve as a gateway to a community or regional destination. They offer the most current information about a destination's attractions. They're a one-stop-shop, maintaining a physical presence where visitors can engage with staff, obtain maps, brochures, information, and promotional materials formulated by the DMO and its partners.

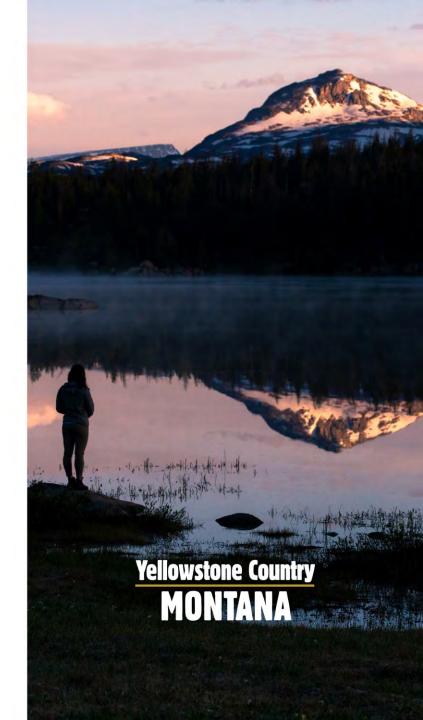




>>> WHO ARE MONTANA'S DMOS?

- Montana has seven tourism regions, or districts:
 - Glacier Country, Southwest Montana, Central Montana, Yellowstone
 Country, Missouri River Country, Southeast Montana and Indian Country.
 - Yellowstone Country, a nonprofit organization, is the officially recognized tourism region for the five south-central MT counties: **Gallatin**, **Park**, **Sweet Grass**, **Stillwater and Carbon**.
 - Within the region, there are seven recognized CVBS: **Belgrade**, **Big Sky**, **Bozeman**, **Gardiner**, **Livingston**, **Red Lodge and West Yellowstone**.





DESTINATION MARKETING

- DMOs are essential in that they tell the stories of a place.
- Those stories are what inspire people to visit, live, work & do business in a community or region, thereby spurring economic development & growth.



Yellowstone Country MONTANA

The Destination Management Cycle

By Maura Gast, FCDME

people want to visit, you build a place where people want to live.

And if you build a place where business has to be, you'll build a place where people have to visit



If you build a place where people want to live, you'll build a place where people want to work.

If you build a place where people want to work, you'll build a place where business needs to be.

→ THE HOW & WHY

How we do it:

- Identify demographic, geographic and psychographic target markets
- Identify travelers' needs & wants
- Study our competitors
- Develop promotion products & campaigns coherent with the target audiences
- Implement a marketing strategy & monitor results

Why we do it:

- To promote this place as a great place to LIVE, WORK and PLAY!
- To help add to the quality of life enjoyed by Montana residents.
- Visitors help increase air service, food & beverage and retail shopping options, number of festivals & events a community can attract, and much more!



>>> THE MONEY FLOW

- HOW MONEY FLOWS INTO REGIONAL COMMUNITIES GRANTS:
 - Cultural Tourism
 - Visitor Information Center Staffing (VICs)

MARKETING

- Joint Ventures
- Cooperative Marketing (non-CVBs)
- Media Placement-focused on specific target audiences
- Social Media –profiling communities & people



>>> DESTINATION MANAGEMENT

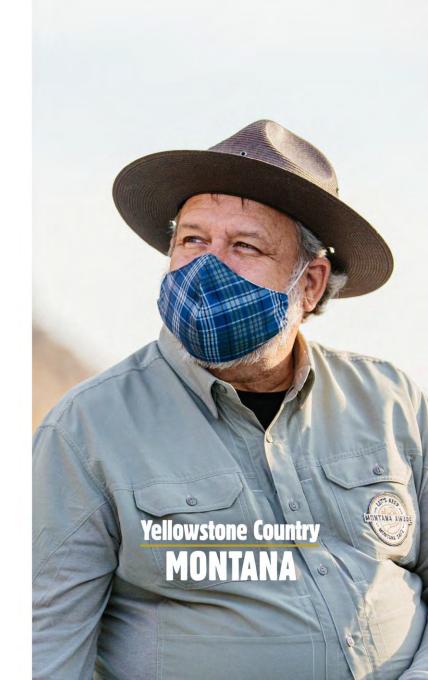
Not just destination marketing – RECOVERY

Leader/Cheerleader

- DMOs are coming together as a community like never before.
 They are advocating for the tourism industry at all levels of government and sharing their ideas, challenges and successes with each other to help the entire industry recovery.
- DMOs are finding new ways to support local businesses.

Information Resource

- Assemble and disseminate factual information for both residents and non-residents.
- DMOs working very closely with economic development bodies and their local or regional health authorities to deliver messages around health and safety while still staying relevant to future visitors.



>>> MARKETING SAMPLES



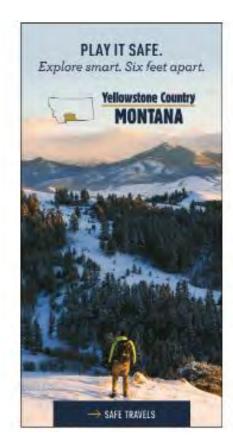
Billboards





Digital Banners











Cooperative Print





BIG SKY, MONTANA

Come experience Big Sky, home to the Biggest Skiing in America® at Big Sky Resort (pictured above), which offers more than 5,800 acres of skiable terrain and 4,350 vertical feet. Or glide through the 85 km of world-renowned Nordic trails at Lone Mountain Ranch, drive your own dog-sled team, snowshoe through miles of untouched forest trails and then enjoy après ski after a long day of play under the Big Sky.



406.995.3000 VisitBigSky.com



BOZEMAN, MONTANA

Located between Big Sky Resort and Bridger Bowl Ski Area, Bozeman is a premier winter destination and was recently named one of the world's top 25 ski towns by National Geographic Traveler magazine, Bozeman is full of personality and local charm, and boasts impressive lodging and dining options, plus breweries, distilleries and plenty of nightlife and entertainment. It's easy to see why it's better in Bozeman.



2000 Commerce Way I Bozeman 406.586.5421 BozemanCVB.com



GARDINER, MONTANA

As Yellowstone Park's only year-round access, experience cross country skiing, snowshoeing, and backcountry skiing as you never have before-in a real life snow globe. Our favorite trails offer frozen waterfalls, steaming thermal features, and ample wildlife sightings. Fit in a soak at one of our area hot springs, and wrap up your daytime adventures at a local eatery and a fine lodging spot.



216 Park Street | Gardiner 406.848.7971 VisitGardinerMT.com



WEST YELLOWSTONE, MONTANA BRIDGER BOWL

Wide-open spaces and miles of groomed trails make the picturesque, All-American or experience the snow-season splendor of Yellowstone National Park on a guided snowcoach or snowmobile tour. At day's end, take advantage of cozy dining and affectionately known as "West."



406.646.7701 DestinationYellowstone.com YellowstoneDestination.com



This nonprofit, community area is a skier's paradise. Ridge terrain offers an impressive small town of West Yellowstone the "Heart" variety of steeps and natural features. To of Winter Adventure." Hit the backcountry the north, enjoy easy access to 500 acres of low-angle powder and groomers. Located 16 miles from Bozeman, enjoy the best skiing in the Rockies for a fraction of the price. There are not many ski areas quite like this lodging options in this bustling community Montana gem; a big mountain experience with a friendly, local vibe.



15795 Bridger Canyon Road | Bozeman 406.587.2111 | 800.223.9609 BridgerBowl.com



RED LODGE MOUNTAIN

Red Lodge Mountain and the idyllic town of Red Lodge take you back to when skiing was pure and simple. The laid-back attitude, affordability, and quaint small town have earned Red Lodge a reputation as the "Coolest ski town you've never heard of." Enjoy big mountain fun without big mountain crowds, prices or lift lines. Snowpack is king at Red Lodge, offering 1600+ acres and 2,400 feet vertical drop.



305 Ski Run Road | Red Lodge 406.446.2610 RedLodgeMountain.com



THANK YOU!

ROBIN HOOVER, EXECUTIVE DIRECTOR | YELLOWSTONE COUNTRY MONTANA, INC.

113 W. Mendenhall | Bozeman, MT 59772 | 406.556.8680 | visityellowstonecountry.com